

Developer Access Pass

With the Developer Access Pass you get direct access to our team of expert developers to assist with website edits such as updating content, design, formatting, or functionality. Our developers quickly address your needs, taking time and effort off your hands. As a result, you can focus on running your business (instead of its website).

Examples of common website updates include:

- Uploading a blog post
- Adding a new portfolio / case study post
- Adding a new service / product page
- Building a new custom landing page
- Adding an events calendar / registration
- Adding an “our team” section
- Adding a new contact form
- Adding a newsletter sign-up form
- Adding an image gallery
- Uploading new brand elements to the site
- Editing the website navigation menu
- Installing and configuring a new plugin
- Adding a knowledge base
- Adding e-commerce functionality
- Fixing styling and display breaks
- Debugging functional issues
- Optimizing for mobile/phone display
- Optimizing site speed performance

Scope of Work

Our Developer Access Pass provides a set number of hours of development work for your website. This can be used for one-time projects that will require more hours than are included in your current development retainer, or for clients that are not signed up for development services.

Hours can be purchased at our current standard hourly development rate, with a minimum of 5 hours. Unused hours can be saved and used within a period of one year from the date of purchase. After one year, the hours will expire and no longer be available for use.

Process

1. After purchasing development hours, please submit as many details as possible about your project request, either to your account manager, or to siteupdates@marketteeringgroup.com.
2. If you will be providing any content, media, and/or other information for the website updates, please also send these over, either to your account manager or to siteupdates@marketteeringgroup.com. Development work will typically not begin until we have received any needed content, or other required assets, for the request.
3. Simple website edits typically have a turnaround time of three business days. If a project is more complex, and will take longer, a developer will provide a timeline for completion once we have all details of the request.
4. If a project will take more time than is available with the purchased development hours, a developer will contact you with a quote for the additional work.
5. If a project will require additional paid tools to complete, the developer will provide a list of tools needed and instructions for purchase.
6. Depending on the complexity of the project, we may make the edits directly on the live website, or we may test and review the edits on a staging site first. If you have a preference for us to complete the edits on a staging site first, please request this at the beginning of the project.
7. If you have any remaining development hours, after completion of the initial project, those hours can be used for additional requests for a period of one year from the initial purchase. Please submit any additional requests either to your account manager or to siteupdates@marketteeringgroup.com, and the above process will apply.

Pricing: \$850 (5-hour package)